



SAUG National Summit 2023 | Agenda

21st & 22nd August 2023 | ICC Sydney

Pre-Summit Workshops | Sunday 20th August

9:00am – 9:30am: Registration & Coffee – C3.4, Level 3	12:30pm – 1:00pm: Networking Lunch (Workshops 1 & 2) – C3.4, Level 3
9:30am – 12:30pm: Workshop One	1:00pm – 4:00pm: Workshop Two
<p><u>Planning on moving or you have moved to SAP S/4HANA – now what?</u></p> <p>Transitioning to SAP S/4HANA is often a large, transformational project that can change an organisation’s culture and the way it runs. Many people come to the end of such a project with a sense of great completion and satisfaction, only to realise that this is just the start of a long journey. “What should I do first, how do I get the best from this system, what do I do NOW! Are only some of the questions in the minds of first time S/4HANA people. By popular demand, with a completely new focus, this unique half day, interactive, deep dive, not too technical workshop, exclusive to SAUG, will give the answers and set you on the path to becoming a S/4HANA wizard. Presented by some of the most experienced S/4HANA implementation and technical experts, from Australia and around the world, this workshop will give you the knowledge, practical tools and the confidence to ensure you can understand, use, plan and optimise SAP S/4HANA. Learn about what to do and what mistakes to avoid, from a wide range of actual case study examples. Essential for any organisation that wants to ensure it gets the best return on its major investment and for anyone that wants to ramp up their knowledge and career prospects. Topics covered include:</p> <ul style="list-style-type: none"> ● The path to S/4HANA – the first important steps ● Customer Evolution – the end of Mainstream Maintenance ● Experiences and best practices from S/4HANA customers ● Managing the pace of change ● Optimising new business processes in S/4HANA ● Strategic planning & Innovation ● Tools to help you succeed <p>Presented by our SAP S/4HANA experts:</p> <ul style="list-style-type: none"> ● Lars Rueter, Head of SAP S/4HANA Regional Implementation Group for APJ ● Jocelyn Dart, Chief Expert SAP S/4HANA UX & UX Strategist ● Hendrik Luetjohann, Product Expert – SAP S/4HANA On-Premise & Cloud ● Kevin Richardson, Chief Architect, S/4HANA CoE, SAP SE ● Special Guest: Dr Uwe Grigoleit, SVP & Global Head of Customer Evolution Program, (Former Global Head of S/4HANA), SAP (Switzerland) 	<p><u>Turn your Data into a powerful tool – simplify your data landscape and get the best from your Data</u></p> <p>Most people now understand that Data is the foundation of everything and that managing, securing, optimising and intelligently utilising your Data are critical for success and business survival. However, many people are not sure of all their options, what are the best approaches or tools available and indeed, don’t fully understand what they should be considering. SAUG is therefore pleased to present this unique half day, interactive, workshop. Presented by our Data experts, this workshop will /help you and your organisation get the most from one of its most valuable assets – Data! As well as a good grounding on key aspects of Data, in this workshop you will deep dive and explore SAP Datasphere; a new comprehensive data service that enables every data professional to deliver seamless and scalable access to mission-critical business data. Additionally, we will examine:</p> <ul style="list-style-type: none"> ● Providing a unified data experience and single source of truth ● Understanding data integration, data cataloging, data warehousing & data federation ● Semantic modelling, data virtualisation and ensuring your data has logic and business context ● Distributing mission-critical business data across your data landscape and more. <p>Please bring your laptop and be ready to get interactive!</p> <p>Presented by our Data experts:</p> <ul style="list-style-type: none"> ● Murali Shanmugham, SAP Technology Ambassador, Cloud Architect & Author, SAP ● Alex Honki, Data Modelling & Management Expert, SAP ● Galvin Gunawan, Data Analytics & Industry Expert, SAP

Workshops must be registered for as part of the National Summit registration process – places are limited.
Workshops include lunch and a morning or afternoon tea break.

Summit Day One | Monday 21st August

8:00 – 9:00am	Registration & Arrival Coffee Exhibition Area Level 2
Keynote Sessions	Cocklebay Room Level 3
9:00–9:10am	<p>SAUG National Summit 2023 – Welcome Laurence Bennett, Chairperson, SAP Australian User Group & Karen Zwissler, Chief Executive Officer, SAP Australian User Group</p>
9:10–9:30am	<p>SAP Executive Keynote: Change your Cloud journey from good to great Angela Massey is a global leader in SAP’s RISE with SAP business. Working with numerous leading global organisations, her main focus has been on the experience of customers as they journey to the Cloud. Angela will share the elements of success to ensure your transformation to RISE with SAP and journey to the Cloud is not just good but great. Angela Massey, Global Senior Vice President, Cloud Advisory Team – RISE with SAP, SAP</p>
9:30–9:50am	<p>Thought Leader Keynote: Beyond Transactional Value Enterprise-wide systems tend to be underutilised for two reasons. Firstly, organisations often lack the required ambition, curiosity and decisiveness to aim for entirely new value propositions. Secondly, the increased sophistication and data appetite of contemporary systems makes them trust-intensive, but tech development does not go hand in hand with trust development. Our globally renowned thought leader, Professor Michael Rosemann, will leave you inspired and committed to revenue resilience, trust design and with an urge to articulate your opportunity appetite. He will lead you through:</p> <ul style="list-style-type: none"> • Operational efficiency – the new hygiene factor • The significance of an opportunity appetite statement • AI – The next shiny thing • Why we need trust designers, urgently <p>Professor Michael Rosemann, Director Centre for Future Enterprise & Professor for Information Systems, Queensland University of Technology</p>
9:50–10:05am	<p>Expert Keynote: The year of AI – is your DATA ready? In this year of AI, where artificial intelligence is transforming industries and revolutionising business operations, it's essential to evaluate the cost, value and the readiness of your SAP data. Is your SAP data ready to embrace the power of AI? AI algorithms heavily rely on accurate, high-quality, and well-structured data to drive intelligent automation and deliver valuable insights. Within your SAP systems, data related to customers, sales, production, and supply chain plays a pivotal role in unlocking the full potential of AI. With a cutting-edge tech stack like the move to RISE, this is the perfect time to derive the full value of your SAP data for AI or analytics. Our entertaining Data expert, Tarik will show you why It's time to unleash the power of DATA. Tarik Husain, Director of Sales – ANZ, SNP Australia</p>
10:05–10:25am	<p>SAP Executive Keynote: Future Proofing your organisation with SAP BTP More than ever, organisations need to ensure they are future proof by moving away from legacy system hinderance and technology inertia, and instead accelerating continual innovation. Our experts will discuss the key issues for organisations including: adopting global best practice processes and business models, moving to a clean core, adopting AI, and ensuring your organisation is future proof with innovation. Peter Moore, Senior Vice President & Head of Enterprise Cloud, SAP</p>
10:25–11:10	Morning Break Exhibition Area Level 2

SAUG National Summit 2023 | Agenda

21st & 22nd August 2023 | ICC Sydney

Breakout Streams Day One	Transformation Syniti CB1 A	Platforms/ Tech Solace CB2 B	Financials Blackline 3.2 C	SAP Innovation SAP 3.3 D	Data & Analytics 3.4 E	Optimising 3.5 F
11:10-11:40am	<p>[1A] Delivering business value with trusted Data In this session, you'll gain valuable insights into:</p> <ul style="list-style-type: none"> • Turn your data into a strategic asset – maximise the value of data • Enable your business transformation with trusted data – optimise business processes • Practical steps to ensure continued success • Leverage key lessons – how customers like Zespri, Endeavour Energy, Queensland Rail are using trusted data to improve customer experiences & business operations, optimize supply chains, streamline finance processes, inform timely business decisions and more <p>Gaj Pasupathy Director Pre-Sales, Syniti</p>	<p>[1B] The Advantages of Becoming Event-Driven with SAP Integration Suite, Advanced Event Mesh If you're looking to keep your core clean as you migrate to S/4HANA, this session will introduce you to a new BTP solution that can help you do both: SAP Integration Suite, advanced event mesh. Advanced event mesh distributes data between on-premises applications, cloud services, and IoT devices in a way (event-driven publish/subscribe) that's better than point-to-point for many purposes. Understand how advanced event mesh can synchronise your ECC, BTP, S/4HANA and non-SAP systems.</p> <p>Vidyadhar Kothekar Principal Architect, Solace Corporation</p>	<p>[1C] Optimise the close: automating financial close processes with BlackLine & SAP The urgency for F&A to provide real-time insights and strategic partnership remains, yet manual processes continue to drain critical capacity. Join this session to learn:</p> <ul style="list-style-type: none"> • How BlackLine complements & extends SAP software • Top use cases to achieve quick wins while also providing long-term strategic value to the business • How SAP's own Corporate Finance team is running BlackLine to address some of its own accounting challenges, including the initial use case, challenges and expected benefits <p>Payal Shah Senior Value Architect, Blackline</p>	<p>[1D] Are we there yet?" – End to end solutions for asset-centric industries & processes SAP and its partners offer a broad range of capabilities to support Asset Management. Learn how the SAP Asset Intensive Centre of Excellence is engaging with customers, product teams and partners to bring forward better solutions and how your organisation can get involved to influence SAP's future solutions and directions.</p> <p>Simon Miller EAM Solution Architect – Asset Intensive Centre of Excellence, SAP Australia</p>	<p>[1E] Asset Data – challenges & opportunities In this session, Simon from Endeavour Energy will uncover the issues with gathering asset data, co-ordination of resources and quality control. Solutions and lessons learnt will also be explored. We will then cover case studies of what benefits you can gain from innovating with quality asset data.</p> <p>Simon Lewis Data Governance and Reporting Manager, Endeavour Energy</p>	<p>[1F] How to survive and prosper the storm of discretionary spending in a tightening economy Right now, with economic uncertainty all around, you and your organisation face the challenge of managing discretionary spending. Discretionary spending does drive growth and innovation. So how do you navigate the storm? In this session, Ben will speak about the importance of Discretionary Spending and Strategies for Managing Discretionary Spending. Walk away with strategies that embrace technology, encourage innovation, are value driven and make your organization better.</p> <p>Ben Price Managing Partner, Covantage</p>
11:40-11:45am	<i>Transition</i>					

SAUG National Summit 2023 | Agenda

21st & 22nd August 2023 | ICC Sydney

Breakout Streams Day One	Transformation Syniti CB1 A	Platforms/ Tech Solace CB2 B	Financials Blackline 3.2 C	SAP Innovation SAP 3.3 D	Data & Analytics 3.4 E	Optimising 3.5 F
11:45-12:15pm	<p>[2A] Automating one of Australia's largest workplace solutions companies – WINC WINC delivers over 40,000 workplace essentials via a vast distribution network to every corner of Australia. They have recently been using SAP Business Technology Platform (BTP) and Robotic Process Automation to successfully automate many key processes. Scott & Jeff from WINC, along with Shaun who also worked on this project, will share valuable insights into what they actually did, the business benefits, challenges, lessons learned and future plans.</p> <p>Scott Munro, Head of Business Applications, WINC, Jeff Marcos, Sales & Logistics Lead, WINC, Shaun Bradridge, CEO & Founder, Beta Digital</p>	<p>[2B] Clean Core – a non marketing discussion on what it could mean for your organisation A Clean Core is a very worthwhile target state for any enterprise, but there is a lot of marketing hype and an incredible amount of information to decipher to start your journey. e.g., The message gets mixed with products, frameworks, tools, API's, cloud and (why not throw in) AI too. This session will arm you with the knowledge and questions you need to really plan to get to what a good Clean Core should mean for your business.</p> <p>Matt Harding SAP Mentor, Development Architect/ Developer & Technical Adviser</p>	<p>[2C] Unlocking Success in System Integration: A Comprehensive Toolkit for Effective Strategies Join us for an engaging and insightful session as we unveil the ultimate toolkit for system integration strategies. Whether you're a seasoned IT pro or new to system integration, our discussion will guide you through a collection of industry-leading best practices, effective frameworks, innovative tools, and practical templates, along with expert advice. This conference session is a must-attend for anyone looking to drive organisational efficiency, streamline data flow, and optimise their technology investments.</p> <p>Glynn Williams Managing Director, Emphasys</p>	<p>[2D] How the Ecological Crisis is changing the role of CFOs Policy makers, Capital Markets and changing customer behaviour are creating new duties and expectations. In this session, learn how SAP's Intelligent Enterprise can help you to master these new requirements and how Finance Departments can lead the sustainability transition.</p> <p>Mike Vorias Regional Director and Lead Finance and Risk Solutions, SAP APJ</p>	<p>[2E] Fiori Embedded Analytics in S/4HANA Standard with any Fiori implementation in S/4HANA, Embedded Analytics is a fantastic way to visualise information in real-time from an S/4 system, especially for operational reporting. There are many different types of pages, objects and charts, so understanding their purpose can be daunting. In this presentation, we will explore the different types of Fiori Embedded analytics and their use. We will also explore some in-house built custom apps that were created for our AGL business people.</p> <p>Graham Johnston Work Management/ EAM Consultant, AGL Energy</p>	<p>[2F] Architecting robust, flexible solutions on SAP's Business Technology Platform In this session, SAP Champion, Phil will discuss the main building blocks and services required to build a robust solution on SAP BTP. As well, he will cover:</p> <ul style="list-style-type: none"> • How each service adds to the overall architecture & solution • A summary of what companies should be looking at to start their journey on BTP – e.g., portals, mobility, automation & SAP Work Zone <p>Phil Cooley SAP Champion & Chief Technology Officer, Bourne Digital (part of Accenture)</p>
12:15-12:20pm	Transition					

SAUG National Summit 2023 | Agenda

21st & 22nd August 2023 | ICC Sydney

Breakout Streams Day One	Platforms/ Tech Solace		Financials Blackline	SAP Innovation SAP	Data & Analytics	Optimising				
	CB2	B	3.2	C	3.3	D	3.4	E	3.5	F
12:20–12:50pm	<p>[3B] Setting yourself up for success with SAP BTP</p> <p>Join this engaging and interactive session to learn about laying a solid foundation for innovating on SAP BTP to solve your business challenges. In this practical presentation, we will delve into BTP's capabilities for integrating, extending and optimising business processes, focusing on strategic use, architecture and governance. Mustafa will share his insights by examining real-world use cases, best practices and lessons learned. Whether you're a BTP novice or a seasoned user, you will be empowered with the knowledge to harness the full potential of BTP for your organisation.</p> <p>Mustafa Bensan SAP Champion & Enterprise Architect, Intentum</p>		<p>[3C] Real-time reporting architecture at Orica</p> <p>Having used S/4HANA since 2020, Alex & Chris from Orica's Finance and Data & Analytics team will share their experience of a real-time reporting architecture (SAP Analytics Cloud, HANA, Embedded BW, Fiori), covering operational, management and executive level financial reporting solutions with benefits gained, but not forgetting about challenges. In a forward-looking view, they will also share the real-life financial use-cases for SAP Datasphere based on proof-of-concept work completed recently as part of reporting strategy development.</p> <p>Alex Proskurnya Finance Systems Reporting Lead & Chris Prior, Manager Finance GPDO, Orica</p>	<p>[3D] Adopting and Consuming S/4HANA Cloud Public Edition</p> <p>The successful adoption of S/4HANA Cloud requires different ways of thinking and operating. To help customers, SAP has designed, defined, and released the tools and methodology for a seamless project experience. This session will provide an overview of these methodologies and tools. You will get a high level of understanding on how to prepare for your public cloud project by leveraging SAP Activate Methodology, SAP Best Practices Explorer, and an SAP service portfolio of S/4HANA Cloud.</p> <p>Amol Gosavi Head of S/4HANA Cloud Customer Engagement APJ, SAP</p>	<p>[3E] Technology & Analytics planning to serve the community at Fire & Rescue NSW</p> <p>F&RNSW have been increasingly using Analytics and other technologies to predict, plan and better serve the community. Jeffrey & Andrew from F&RNSW will discuss:</p> <ul style="list-style-type: none"> • Fire & Rescue NSW objectives and values • Pain points & justification for new solutions • Options & the journey • SAP BPC to SAP Analytics Cloud Planning with BW/4HANA • Challenges, Outcomes • Next Steps using Predictive Analytics <p>Jeffrey Ting, BI Manager & Andrew Wibawa, Manager FP&A, Fire & Rescue NSW</p>	<p>[3F] On the road to a risk-resilient & sustainable supply chain</p> <p>Achieving a risk-resilient and sustainable supply chain in Australia requires a forward-thinking approach that embraces innovative solutions and collaboration among stakeholders. In this session, we will look at how by prioritising transparency, adaptability, and responsible resource management, we can build a strong foundation for a future-ready supply chain that supports economic growth, social well-being, and environmental sustainability for generations to come.</p> <p>Adam Peanna Head of Digital Supply Chain Centre of Excellence, SAP APJ</p>				
12:50–1:50pm	Lunch Break Exhibition Area Level 2									

SAUG National Summit 2023 | Agenda

21st & 22nd August 2023 | ICC Sydney

Breakout Streams Day One	Transformation Syniti CB1 A	Platforms/ Tech Solace CB2 B	Financials Blackline 3.2 C	SAP Innovation SAP 3.3 D	Data & Analytics 3.4 E	Optimising 3.5 F
1:50-2:20pm	<p>[4A] The future of the SAP workforce: addressing the skills shortage Most organisations know that there is a serious skills shortages and a disconnect between the capabilities of new students and what the industry requires. But how do we challenge the status quo and address these issues? Jonas & Su will share experiences in learning and training in a variety of organisations and will discuss issues including:</p> <ul style="list-style-type: none"> • Continuous training & development • Remaining relevant in the fast changing digital landscape • Developing & nurturing a talent pipeline <p>Jonas Paz Senior Commercial Management Officer, Transport for NSW & Su Soe Senior Partner Success Executive, SAP</p>	<p>[4B] Accelerate your RISE with SAP journey with SAP BTP This session will delve into the relevance of SAP BTP in RISE with SAP, illustrating how customers can start their RISE journey following clean core principle, as well as some of the scenarios that can be implemented using the included BTP entitlements. Join us to gain insights into how SAP BTP extends and enhances SAP S/4HANA Cloud, explore the use of Cloud Credits, and gain an understanding of how SAP BTP serves as a platform for driving further innovation within the RISE with SAP.</p> <p>Murali Shanmugham Customer Success Partner, SAP & Marinos Tsiplakis BTP Business Development, SAP</p>	<p>[4C] What is the Talent Intelligence Hub? The Talent Intelligence Hub is described as a centralized as a framework that connects individual attributes, strengths and styles, and expressive preferences to both people and the experiences throughout SAP SuccessFactors solutions, But why does it matter, and what should we think about doing with it? This is the newest gathering of solutions from SAP SuccessFactors and it brings some really promising ideas together. Chris will share his thoughts on the solution, show a demo of some of its capabilities and highlight some of the areas that need careful consideration.</p> <p>Chris Paine SAP Mentor, Chief HR Geek/ Executive Board Member for Technology & Innovation, Discovery Consulting</p>	<p>[4D] Build resilient, end to end processes with SAP Business Network Building an intelligent and resilient enterprise requires business and technology leaders to build strong and efficient processes, both internally and externally. By connecting internal centric processes across procurement, supply chain, asset management and logistics, leaders can maximise the value out of their SAP investments and create true end to end collaboration. This session will discuss how SAP Business Network solutions can create efficiency, resiliency and shared value for organisations and their trading partners, as well as support critical ESG initiatives.</p> <p>Matt Grove Head of Centre of Excellence - Spend Management, APJ, SAP</p>	<p>[4E] Unveiling the intricate link between internal and external cyberattacks Did you know that a well-executed procurement process can prevent the success of a cybersecurity attack? In this fireside chat, Marissa and Colleen will have a candid unfiltered conversation about external cyberattacks and how internal controls for people, processes and technology can reduce the business impact to your organisation. Learn how your functional area can contribute to security for the whole business. This session is for anyone - there will be prizes for audience participation!</p> <p>Colleen Hebbert, APJ Regional Cybersecurity Hub Lead, SAP & Marissa Shipley Director & Co-Founder, CERPASS Software & CompliantERP</p>	<p>[4F] Improving workforce productivity for a successful Transformation project With businesses facing significant economic challenges, some are shifting their focus towards improving workforce productivity, especially given the investment made recently to attract, develop, and retain the workforce in a tight labour market. We will explore the various ways they can apply such practices to provide higher quality services at a lower cost, and enhance the customer experience, relying on adaptable individuals supported by technological enablement.</p> <p>Greg Hill Senior Lecturer & Managing Director, TransformUp Consulting</p>
2:20-2:25pm	Transition					

SAUG National Summit 2023 | Agenda

21st & 22nd August 2023 | ICC Sydney

Breakout Streams Day One	Transformation Syniti CB1 A	Platforms/ Tech Solace CB2 B	Financials Blackline 3.2 C	SAP Innovation SAP 3.3 D	Data & Analytics 3.4 E
2:25-2:55pm	<p>[5A] Establishing and managing your enterprise process view In this session, our presenter Elliot, who works at an Australian retail bank, will share practical learnings from successful (and less successful) process modelling and process architecture implementations. This will include discussions about surfacing critical operational information and associated metadata to enable effective decision-making. Don't miss the many valuable take away tips on this important topic area.</p> <p>Elliot Heitman An Australian retail bank</p>	<p>[5B] Building a Point of Sale system for Nutrien Ag Solutions – Yes Fiori can do that! Learn how Nutrien Ag Solutions evolved a small tactical Fiori implementation into a fully featured Point of Sale solution supporting 300+ branches Nationwide. Fiori removed the need for data replication and ensured each branch had up-to-date Sales and Stock data. In this session, we will discuss the challenges faced when Fiori becomes a critical Retail application, and we will look at some of the Monitoring solutions put in place to help with understanding what BAU looks like and to assist with troubleshooting.</p> <p>Alisdair Templeton, Software Engineer & SAP Mentor</p>	<p>[5C] How to ensure learning and development is inclusive As Australia's multicultural and Indigenous broadcaster, SBS has a responsibility to its audiences, its communities and its teams to ensure that the workplace reflects the rich diversity of the communities they serve. In this session, Brett from SBS will share what they have learned as well as valuable advice about ensuring that learning and development is inclusive. He will show how SBS' learning and development initiatives support the organisation as they strive for an ever more inclusive culture and work environment.</p> <p>Brett Archer Capability Development Lead, SBS</p>	<p>[5D] Experiencing HR Transformation Discover valuable insights on migrating HR systems from SAP HCM to a contemporary cloud-based solution, SAP SuccessFactors. Delve into the invaluable experiences shared by customers who have embarked on this transformation journey, gaining a clear understanding of the potential pitfalls to steer clear of. Additionally, you will acquire a wealth of practical tips and strategies to ensure a seamless transition to the modernised HR system whilst achieving success.</p> <p>Nicole Petschel APJ HXM Solution Architect, SAP</p>	<p>[5E] SAP Cloud Services Supply Chain Security Customers who have traditionally been on-premise are now being asked to share the responsibility for protecting their sensitive data and critical business processes as they adopt SAP cloud services. SAP recognises the trust customers place in them and understand the importance of managing the security supply chain. In this session, we'll take a look at security supply chain considerations and the programs and policies that SAP implements to manage supply chain risk.</p> <p>Colleen Hebbert APJ Regional Cybersecurity Hub Lead, SAP</p>
2:55-3:25pm	Afternoon Tea Break Exhibition Area Level 2				

Breakout Streams Day One	Transformation Syniti CB1 A	Platforms/ Tech Solace CB2 B	Financials Blackline 3.2 C	SAP Innovation SAP 3.3 D		
3:25-3:55pm	<p>[6A] Aristotle & O-rings Aristotle remains one of the greatest philosophers of our time. Born in Greece in 384 BC, he wrote extensively on a vast number of subjects, including moral philosophy, what we now call ethics, investigating the theories that describe what makes an act right or wrong. On January 28, 1986, as the Space Shuttle Challenger broke up over the Atlantic Ocean, 73 seconds into its flight, Allan McDonald looked on in shock – even though the night before, he had refused to sign the launch recommendation over safety concerns. What is the relationship between these and what can we explore in our technology teams?</p> <p>Dave Hartwich Service Delivery Manager, AGL</p>	<p>[6B] Mobile Application Development with the iOS SDK – What's changed & what's new The SAP BTP SDK for iOS has been with us since late 2016 and has continuously evolved. In this session, we take a look at the current state of the SDK and how these features can support your mobile app development. Covering the current set of UI Components and Page Types, as well as looking at how the SDK now supports a Multi-User mode. We finally explore the new Augmented reality patterns & discuss how the SDK is supporting modern swift development through the adoption of SwiftUI & structured concurrency.</p> <p>Alisdair Templeton, Software Engineer & SAP Mentor</p>	<p>[6C] Using SAP Fieldglass to fully automate contractor recruitment at Energy Queensland Energy Queensland have taken their traditional contractor processes, some manual, some hybrid, and automated the end-to-end lifecycle to achieve significant cost savings, compliance, and efficiencies. EQL will share with you their journey, lessons learnt and the unexpected impact on the business.</p> <p>John Martinez Manager Resourcing Operations – Digital Division Energy Queensland</p> <p>Toni Jackson Head of Fieldglass APJ, SAP</p>	<p>[6D] What might you do if you knew? Discover the power of embedded SAP S/4HANA capabilities you may not know you have or may not be leveraging. Mark from SAP will show you how to find some very useful and cool, not well known and even “hidden” capabilities in S/4HANA, as well as how they can bring value to business users.</p> <p>Mark Barry Head of Customer Advisory – S/4HANA oCFO & Public Cloud, SAP</p>		
3:55-4:00pm	Transition					

Breakout Streams Day One	Transformation Syniti CB1 A	Platforms/ Tech Solace CB2 B	Financials Blackline 3.2 C	SAP Innovation SAP 3.3 D		
4:00-4:30pm	<p>[7A] Learn about SAP's latest UX innovations – on your journey from SAP Start to SAP Build Work Zone. As more customers move forward on their RISE journey, providing a central entry point for multiple SAP cloud, on-premise and non-SAP system has become more important. In this session we will focus on SAP Build Work Zone including some of the new capabilities such as the 'New Site Experience'. We will help you understand how you can craft your UX journey all the way from SAP Start to SAP Build Work Zone.</p> <p>Murali Shanmugham Customer Success Partner, SAP & Rajesh Ragupathy SAP Solution Advisor Expert, SAP Australia</p>	<p>[7B] Utilising Overview Pages & Analytics to shape your business processes This is the true story of how a business built a solution which shaped business processes through a single Process Performance Indicator (PPI) for Upper Management, broken down by dashboards into analytical reporting. We will discuss: traffic light reporting objectives, avoiding gaming the system, the ever evolving PPI calculation, impact of real-time from both design and daily usage, use of SAP technology, design pros and cons and recommendations.</p> <p>Matt Harding SAP Mentor, Development Architect/ Developer & Technical Adviser</p>	<p>[7C] Uncover the hidden gems of SAP SuccessFactors There are some things that really sparkle, in the SAP SuccessFactors solution (in Chris' opinion anyway). This presentation is about calling out some of these gems that you may or may not be aware of. They are simple(ish) ideas, but ones that we don't see implemented all the time. They are simple enough that Chris should be able to run through a few of them, along with enough details for you to try them out on your own. Hopefully we will all learn something new!</p> <p>Chris Paine SAP Mentor, Chief HR Geek/ Executive Board Member for Technology & Innovation, Discovery Consulting</p>	<p>[7D] Understanding SAP Sovereign Cloud – extra capability to address heightened risks Organisations have experienced an exponential increase in sophisticated cyber-attacks. Mitigation to the risks starts with the offering a Cloud Service Provider can deliver. The SAP Sovereign Cloud portfolio of SAP solutions (SuccessFactors, S/4HANA PCE, BTP and SAP Analytics Cloud) changes the playing field, giving customer choice in how they may consume cloud. SAP Sovereign Cloud provides PaaS and SaaS solutions without compromising feature richness with additional security.</p> <p>Nicola Dorling Executive Sponsor SAP Sovereign Cloud ANZ, SAP</p>		
4:30-6:00pm	Networking Event Exhibition Area Level 2					

Summit Day Two | Tuesday 22nd August

8:00 – 9:00am	Registration & Arrival Coffee Exhibition Area Level 2
Keynote Sessions	Cocklebay Room Level 3
9:00–9:10am	<p>Welcome & Wrap Up of Day One Karen Zwissler, Chief Executive Officer, SAP Australian User Group</p>
9:10–9:40am	<p>Customer Keynote: De-mystifying & getting the best from AI AI has exploded into everyday consciousness and it can be difficult to sort the facts from hype and spin. It is therefore even more important to learn from the perspectives of those who are actually using AI in their organisations. As a leading innovator and early adopter of new technology, Mark from CITIC Pacific Mining will share his considerable experience and insights to give you valuable take away tips and advice on how to take the mystery away from, and get real value from AI & ML. He will show you what it can do, and more importantly, what it can't do and will help you to ask the right questions and approach AI from a critical and intelligent mindset.</p> <p>Mark O'Brien, General Manager Digital Technology & Innovation, CITIC Pacific Mining</p>
9:40–10:00am	<p>SAP Executive Update: Accelerating Innovation – The SAP Business Strategy SAP has fundamentally changed how it works, engages with its customers and how it delivers solutions – with flexible delivery and consumption models all being quickly and successfully embraced. Drawing on his vast experiences, working with the biggest global customers, senior SAP executives and technology leaders, Dr Uwe Grigoleit will give insights into new SAP innovations, the SAP business strategy and how you can accelerate innovations and transform into a modern, future proof organisation.</p> <p>Dr Uwe Grigoleit, SVP & Global Head of Customer Evolution Program, SAP (Switzerland)</p>
10:00–10:30am	<p>Customer Keynote: AI for Humanity – Revolutionising Parkinson's Disease Patient Care through AI Parkinson's Disease (PD) is a progressive neurodegenerative disease characterised by motor features including slow movements, rigidity, and tremors. It is the second most common neurodegenerative disease affecting over 100,000 Australians with approximately 37 new cases diagnosed every day. SAP, DXC and the University of Sydney have been collaborating with healthcare professionals operating in the Central Coast Local Health District (CCLHD), to develop a solution which will determine on/off status of Parkinson's disease through analysis of a hand drawn spiral. In this session, Dr Yun Hwang, a Neurologist from University of Sydney, and Ching Ooi from SAP will discuss:</p> <ul style="list-style-type: none"> • How AI is helping to improve the management and symptom control of patients with Parkinson's Disease • Creating a digitised solution for Tele-Parkinson using the SAP Business Technology Platform (BTP) and SAP AI Core • The future use of the technology and how it could be deployed to improve healthcare in neurological fields <p>Dr Yun Hwang, Neurologist, MBBS, FRACP, University of Sydney & Ching Ooi, Innovation Engagement Lead, SAP</p>
10:30–11:10am	Morning Break Exhibition Area Level 2

SAUG National Summit 2023 | Agenda

21st & 22nd August 2023 | ICC Sydney

Breakout Streams Day Two	Transformation		S/4HANA		Platforms/ Tech Oracle		SAP Innovation SAP		Cloud/ Security		Optimising OpenText	
	CB1	A	CB2	B	3.2	C	3.3	D	3.4	E	3.5	F
11:10-11:40am	<p>[8A] How Rheem uses BTP to accelerate Digital Transformation? For many years Rheem has been a leading manufacturer of a wide range of water heating products. Mian from Rheem will discuss how they use BTP to deliver superior customer and employee experiences. He will also share insights into how Rheem uses BTP to integrate, extend and innovate on SAP Cloud Solutions (C4C, FSM, Marketing Cloud, Commerce Cloud, SAC, IBP) and On-Premise SAP ECC, as well as using BTP to extend and integrate SAP and non-SAP solutions.</p> <p>Mian Ahmad Digital Transformation Manager, Rheem</p>		<p>[8B] Key learnings from SA Power Networks migration to S/4HANA In this session, you will understand the approach and migration path SA Power Networks adopted for its S/4HANA migration and why. You will also gain insights into the delivery, transition approach, custom code remediation, utilising learnings from a previous S/4HANA greenfield implementation and establishing a Fiori deployment approach. Discussion will also include: identifying benefits, challenges, lessons learned and what's next on the S/4HANA journey</p> <p>Jason Anthony, Head of SAP Capability & Travis Smith SAP Domain Architect, SA Power Networks</p>		<p>[8C] Navigate to the FUTURE Landscape with AI, while optimising your PRESENT ERP without Natural Stupidity With the current focus on AI and its impact on future computing landscapes, it is easy to overlook the resource requirements of current critical productive ECC systems. AI platform requirements are very different from traditional ERP platforms. This session will discuss effective and efficient platform strategies to navigate to the AI future and at the same time optimising to a stable, reliable, high performance, and yet easy to manage environment for your existing ECC system.</p> <p>Gerhard Kuppler, VP Global SAP Alliance & Kuen-Sang Lam, Director, SAP on Oracle Cloud and Technology, Oracle</p>		<p>[8D] Deliver seamless access to your business data with SAP Datasphere SAP Datasphere is a comprehensive data service built on SAP BTP that enables data professionals to deliver seamless and scalable access to mission-critical business data. With its open data ecosystem, it's aimed at delivering an integrated, semantically rich data layer over your underlying data landscapes. Join this session to hear more about how this strategic approach is evolving to help customers access contextually relevant data to better inform critical business processes.</p> <p>Pierre Van Rooyen Solution Advisor, SAP Business Technology Platform – Centre of Excellence, SAP</p>		<p>[8E] How do we navigate our weakest link in Cyber – ourselves? The need to secure our environments has evolved with Gartner's 2023 trends, focusing on the need to embrace human centred security design (HCSD). Using stories, examples and her unique entertaining style, Kylie will provide sociological insights into the threat environment and how you can secure your SAP and other technologies by applying rigorous HCSD.</p> <p>Kylie Watson Partner, Cybersecurity and Digital Trust, PwC</p>		<p>[8F] Upgrade and Elevate – Transport for NSW's Cloud Transformation Journey TfNSW will share insights into their cloud migration journey as they prepare for their move to S4/HANA. This involved critical upgrades to their OpenText suite of solutions. Discussion will include:</p> <ul style="list-style-type: none"> • Strategic drivers for modernisation & move to Cloud • Managing complexity, both technical and organisational • Success Criteria & how to manage expectations • Challenges, learnings and recommendations for best practices <p>Tiina Kontkanen, Director, Product Technology & Vignesh Pandian, Senior Solution Architect, Transport for NSW, Jacqueline Clargo, Senior Client Director, OpenText</p>	
11:40-11:45am	Transition											

SAUG National Summit 2023 | Agenda

21st & 22nd August 2023 | ICC Sydney

Breakout Streams Day Two	Transformation		S/4HANA		Platforms/ Tech Oracle		SAP Innovation SAP		Cloud/ Security		Optimising OpenText	
	CB1	A	CB2	B	3.2	C	3.3	D	3.4	E	3.5	F
11:45-12:15pm	<p>[9A] How to do a fast S/4HANA upgrade – challenges & lessons learned</p> <p>Infrabuild is a leading Australian sustainable steel manufacturer. They recently upgraded from S/4HANA 1809 to 2021 – all completed internally in a short amount of time. Sandra and Michael from Infrabuild will share invaluable insights into what they actually did and how they did it, what went well and what didn't go so well, as well as the key “got you” moments.</p> <p>Sandra Rowe SAP Procurement & Finance Lead & Michael Watson, SAP Basis and Security Administrator, InfraBuild</p>	<p>[9B] Understanding the S/4HANA Cloud strategy & direction – GROW with SAP, Commercialisation</p> <p>Imari, who is based in Japan and works with SAP's global S/4HANA GTM team, will give her incredible insights into future directions of S/4HANA including:</p> <ul style="list-style-type: none"> Overall SAP S/4HANA Cloud Strategy & Direction Where we are with S/4HANA Cloud – the Pure SaaS Environment S/4HANA Public Cloud Updates – ABAP Steampunk, Parallel Project Line GROW with SAP and its Commercialization – what it means for customers <p>Imari Okamoto Senior Global Director, SAP S/4HANA Solution Management, SAP (Japan)</p>	<p>[9C] Beyond the AI hype: Leveraging SAP AI to modernise business operations</p> <p>In AI advancements, the launch of Large Language Models (LLMs) has left business leaders in awe and bewilderment, and torn between figuring out how AI can modernise business operations, while protecting business information. There are many types of AI available to modernise operations. In this session, we will explore SAP AI and SAP GenAI capabilities available for you to leverage to modernise operations and user experience.</p> <p>Dr Kim Oosthuizen Innovation Principal: Customer Transformation Advisor, SAP</p>	<p>[9D] Complement your S/4HANA with Intelligent Sales, Service Cloud & Generative AI</p> <p>In this session, Simon Dechent will present how Generative AI and Machine Learning helps to elevate the productivity and efficiency of your sales and service representatives.</p> <p>Simon Dechent Global Go-To-Market – SAP Sales and Service Cloud, SAP</p>	<p>[9E] How McGrathNicol used SAP Event Mesh to extend S/4HANA</p> <p>In this session, you will learn how side-by-side extensions (running on SAP BTP) allowed McGrathNicol to extend and improve SAP standard functionality whilst keeping the core system 'clean' and easily upgradable. Sometimes these extensions are triggered by user action and sometimes by an event in the core system, such as the posting of a document or a change to master data. SAP Event Mesh allows triggering extensions from these core-system events. Mike will outline how they used Event Mesh to automate project setup in their S/4HANA Public Cloud system, in an approach that is widely applicable.</p> <p>Mike Doyle Developer, McGrathNicol</p>	<p>[9F] Uncover the secrets of the Business Technology Platform</p> <p>Our SAP Alumni, Nigel, will show you some less known but valuable functionalities and capabilities of SAP BTP. As BTP and the SAP Cloud Application Programming Model (CAP) are an open no-lock environment, we can add and utilise other technologies. We will look at connecting the postgres database, MermaidJS & Camunda BPML, and discuss how they can work with your development processes on SAP BTP.</p> <p>Nigel James SAP Alumni & Independent Consultant, Square Cloud</p>						
12:15-12:20pm	Transition											

SAUG National Summit 2023 | Agenda

21st & 22nd August 2023 | ICC Sydney

Breakout Streams Day Two	S/4HANA		Platforms/ Tech Oracle		SAP Innovation SAP		Cloud/ Security		Optimising OpenText	
	CB2	B	3.2	C	3.3	D	3.4	E	3.5	F
12:20-12:50pm	<p>[10B] Experiences & best practices from global S/4HANA customers Transitioning to S/4HANA is often seen as a large, even daunting Transformation project, but it doesn't have to be this way. Lars and his team have implemented numerous S/4HANA systems at many of the largest global organisations. He will distil and share with you the best experiences and best practices from customers. If you are still planning your move, learn the best steps forward and what mistakes to avoid. If you already have a shiny new S/4HANA system, learn not just how to go live but how to thrive and move forward. Don't miss!</p> <p>Hendrik Luetjohann Product Expert – SAP S/4HANA On-Premise & Cloud, SAP</p>		<p>[10C] ABAP2XLSX – The mega elephant in the room ABAP2XLSX is an open source project for exchanging data between ABAP and Excel. It has been around for over ten years, yet nobody seems to know it exists. Paul has a mission in life to tell everyone in the SAP world (in his trademark entertaining and incredibly knowledgeable way) how this tool can dramatically benefit their organisation in all sorts of ways via a mixture of blogs and talks at live events.</p> <p>Paul Hardy SAP Mentor, Senior ABAP Programmer/ Integration Specialist, Heidelberg Cement</p>		<p>[10D] SAP Business Technology Platform – Strategy and Roadmap Become familiar with the SAP BTP Strategy, which is the foundation of the SAP Intelligent Enterprise Strategy. This session will also help you understand SAP technology partnerships, reference architectures and the roadmap highlights for the future direction of SAP BTP.</p> <p>Rajeev Gollapudi Chief Product Manager SAP Business Technology Platform, SAP Labs India</p>		<p>[10E] Approaching SAP Adoption with a Cloud mindset In this session, you will learn about what a Cloud mindset is and understand SAPs approach to adoption with a Cloud mindset. Discussion will focus on:</p> <ul style="list-style-type: none"> Understanding the benefits of a clean core in the Cloud Leveraging SAP architecture tools and methods SAPs approach to Intelligent Custom Code Management <p>James O'Donnell Head of Industries – Cloud Success Services, SAP ANZ</p>		<p>[10F] Innovation Showcase: Integration of data glasses with Augmented Reality Sarah, has worked with BMW in Germany on augmented reality and navigation systems, and is currently researching in the areas of automation, trust, and human/ machine interaction. In this inspirational presentation, Sarah will look at the integration of Augmented reality glasses into keys areas of the Australian Market, including logistics, manufacturing and Defence. This session will not only look at the glasses, but also provide takeaways, as well as exploring future possibilities in the realm of augmented reality.</p> <p>Sarah Christin Reichmann, CEO & Cofounder, Taylor & Richman & Queensland University of Technology</p>	
12:50-1:50pm	Lunch Break Exhibition Area Level 2									

Plenary Sessions		Cocklebay Room 1 Level 3
1:50-2:10pm	<p>[P1] S/4HANA Transformation at Powerlink Queensland – update and optimisation</p> <p>Powerlink Queensland delivers power to 5 million Queenslanders and over 238,00 businesses. It went live on SAP S/4HANA over 12 months ago, after migrating a decades old, heavily customised ECC6 system. Mark, the CIO, will give his entertaining and frank update on the project now, as well as insights into benefits and how they are optimising and making the most of their system.</p> <p>Mark Pozdena, General Manager Business IT, Powerlink Queensland</p>	
2:10-2:30pm	<p>[P2] Enabling Business and Financial transformation at McGrathNicol</p> <p>McGrathNicol is a specialist Advisory and Restructuring firm which is undergoing a financial and business transformation with the implementation of S/4HANA Public Cloud. Brendan, the Chief Financial Officer, will share his insights into:</p> <ul style="list-style-type: none"> • Public Cloud ERP (and related tech) adoption - Benefits, learnings and the journey to date • Experiences from 3 yrs post go live on S/4HANA public cloud, Concur and the Business Technology Platform • Business benefits for project and services businesses, including analytics and reporting • Ongoing adoption and managing the upgrade cycle • Advice for enabling Financial and business transformation <p>Brendan Tanner, Head of Finance / CFO, McGrathNicol</p>	
2:30-3:00pm	<p>[P3] Personalising your SAP experience with Fiori at Sunwater</p> <p>Sunwater is a statutory Queensland Government owned corporation supplying bulk water to over 5,000 customers. They were an early adopter of S/4HANA and recently completed a technical upgrade. Vicki from Sunwater will share her experiences and show you how you can personalise your SAP experience with Fiori. She will cover tips and tricks with saved Variants, Layouts and Tiles, as well as a brief look at what's new in S/4HANA.</p> <p>Vicki Hlinovsky, Business Process Lead (EAM), Sunwater</p>	
3:00-3:20pm	<p>[P4] A masterclass in Generative AI with examples in the SAP ecosystem</p> <p>Generative AI is the new technology that is capturing the imagination of developers and business users. In this session, we'll explore what is Generative AI, what are the key terms and methodologies used and examples of how PwC is combining Generative AI with our SAP case studies.</p> <p>Dr Nicholas Nicoloudis, Head of SAP Innovation, PwC</p>	
3:20-3:30pm	Closing Remarks	
3:30pm	Event Concludes	